

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Jerald A. Hammann Examiner: Beth Van Doren  
Serial No.: 09/840,332 Group Art Unit: 3623  
Filed: April 23, 2001 Docket No.: H238.101.101  
Title: SYSTEM AND METHOD EMPLOYING CAPACITY/DEMAND  
MANAGEMENT IN HUMAN-FACTOR RESOURCE INDUSTRY

**REQUEST FOR REFUND UNDER 37 C.F.R. §1.28 AND WRITTEN ASSERTION OF  
STATUS AS SMALL ENTITY UNDER 37 C.F.R. §1.27(c)(1)**

Mail Stop 16  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir/Madam:

## **I. Submission Of Small Entity Assertion**

Attached is an assertion of small entity status in this application.

An assertion of small entity status was filed in this application on April 23, 2001.

## II. Refund Request

This Request for Refund is made within four months of the date the full fee was paid in this application on November 28, 2008, in the amount of \$130.00.

### **III. Fee Paid for Which Refund Requested**

	<b>Amount of Refund Requested</b>
<input checked="" type="checkbox"/> Extension of Term	\$65.00

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#### **IV. Manner of Refund**

Please make refund by crediting:

Deposit Account No. 50-0471  
 Credit card as shown on the attached credit card information authorization form  
(PTO-2038)  
 Refunding overpayment.

Respectfully submitted,

Jerald A. Hammann,

By his attorneys

DICKE, BILLIG & CZAJA, PLLC  
Fifth Street Towers, Suite 2250  
100 South Fifth Street  
Minneapolis, MN 55402  
Telephone: (612) 573-2003  
Facsimile: (612) 573-2005

Date: March 13, 2009

PGB/mlm

By: /Patrick G. Billig/

Patrick G. Billig  
Reg. No. 38,080



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**Deposit Account Statement**

**Requested Statement Month:** November 2008  
**Deposit Account Number:** 500471  
**Name:** DICKE BILLIG & CZAJA, PA  
**Attention:** STEVE DICKE  
**Street Address 1:** FIFTH STREET TOWERS  
**Street Address 2:** 100 SOUTH FIFTH STREET, STE. 2250  
**City:** MINNEAPOLIS  
**State:** MN  
**Zip:** 55402  
**Country:** UNITED STATES

DATE SEQ	POSTING REF TXT	ATTORNEY DOCKET NBR	FEE CODE	AMT	BAL
11/03 2096	12195157	I434.205.101/IFT1310US	1051	\$130.00	\$22,732.94
11/03 2204	12195157	I434.205.101/IFT1310US	8021	\$40.00	\$22,692.94
11/03 6	11577285	I432.145.101/P35310	1051	-\$130.00	\$22,822.94
11/03 7	11577285	I432.145.101/P35310	1617	\$130.00	\$22,692.94
11/03 8930	61104881	R615.103.101	8021	\$40.00	\$22,652.94
11/03 11017	6886763	F630.114.101	2551	\$490.00	\$22,162.94
11/04 3179	61110762	Z855.101.101	2005	\$110.00	\$22,052.94
11/04 3375	77246250	M324.634.101	7003	\$100.00	\$21,952.94
11/04 3457	11607354	I438.164.101	1251	\$130.00	\$21,822.94
11/04 3458	11607354	I438.164.101	1801	\$810.00	\$21,012.94
11/04 3922	12263932	Q325.102.102	1011	\$330.00	\$20,682.94
11/04 3923	12263932	Q325.102.102	1111	\$540.00	\$20,142.94
11/04 3924	12263932	Q325.102.102	1311	\$220.00	\$19,922.94
11/04 3925	12263932	Q325.102.102	1202	\$260.00	\$19,662.94
11/04 4480	77465778	G354.639.101	7001	\$975.00	\$18,687.94
11/04 54	12288841	5897.118.101	8021	\$40.00	\$18,647.94
11/04 11480	12205006	Q600.105.101	8021	\$40.00	\$18,607.94
11/04 38	11035911	10478US01	1251	\$130.00	\$18,477.94
11/04 67	11948952	I550.109.101/2006P51008US	1251	\$130.00	\$18,347.94
11/05 15309	10887620	59863US002	1252	\$490.00	\$17,857.94
11/05 15310	10887620	59863US002	1401	\$540.00	\$17,317.94
11/05 16375	77607071	R502.601.102	7007	\$275.00	\$17,042.94
11/05 21141	10558114	I431.138.101/FIN 461 PCT/	1501	\$1,510.00	\$15,532.94
11/05 21142	10558114	I431.138.101/FIN 461 PCT/	1504	\$300.00	\$15,232.94
11/05 22015	12184819	I447.117.101/13195PUS	1051	\$130.00	\$15,102.94

## Deposit Account Statement

11/26	3287	12277894	I446.223.101/I0840US	1011	\$330.00	\$25,994.94
11/26	3288	12277894	I446.223.101/I0840US	1111	\$540.00	\$25,454.94
11/26	3289	12277894	I446.223.101/I0840US	1311	\$220.00	\$25,234.94
11/26	3290	12277894	I446.223.101/I0840US	1202	\$208.00	\$25,026.94
11/26	3291	12277894	I446.223.101/I0840US	1201	\$440.00	\$24,586.94
11/26	6020	12323138	K396.101.103	4011	\$82.00	\$24,504.94
11/26	6022	12323138	K396.101.103	2311	\$110.00	\$24,394.94
11/26	6021	12323138	K396.101.103	2111	\$270.00	\$24,124.94
11/26	9499	1903590	F641.601.101	8521	\$40.00	\$24,084.94
11/26	13883	78930041	R837.601.101	7004	\$150.00	\$23,934.94
11/26	14642	09809805	49588US013	1401	\$540.00	\$23,394.94
11/28	4001	11378201	I438.176.101	1501	\$1,510.00	\$21,884.94
11/28	4002	11378201	I438.176.101	1504	\$300.00	\$21,584.94
11/28	4491	11854849	I560.109.101/2007P50465US	1501	\$1,510.00	\$20,074.94
11/28	4492	11854849	I560.109.101/2007P50465US	1504	\$300.00	\$19,774.94
11/28	5121	09840332	H238.101.101	1251	\$130.00	\$19,644.94
11/28	5243	09999378	H238.102.101	1251	\$130.00	\$19,514.94
11/28	5361	10939939	200400027-1	1251	\$130.00	\$19,384.94
11/28	5785	12324309	I434.213.101/IFT1251US	1011	\$330.00	\$19,054.94
11/28	5786	12324309	I434.213.101/IFT1251US	1111	\$540.00	\$18,514.94
11/28	5787	12324309	I434.213.101/IFT1251US	1311	\$220.00	\$18,294.94
11/28	5788	12324309	I434.213.101/IFT1251US	1202	\$260.00	\$18,034.94
11/28	6005	12324327	I450.101.101/INFI20801733	1011	\$330.00	\$17,704.94
11/28	6006	12324327	I450.101.101/INFI20801733	1111	\$540.00	\$17,164.94
11/28	6007	12324327	I450.101.101/INFI20801733	1311	\$220.00	\$16,944.94
11/28	6008	12324327	I450.101.101/INFI20801733	1202	\$52.00	\$16,892.94
11/28	6009	12324327	I450.101.101/INFI20801733	1201	\$220.00	\$16,672.94
11/28	6478	12324374	I447.125.101/13744PUS	1011	\$330.00	\$16,342.94
11/28	6479	12324374	I447.125.101/13744PUS	1111	\$540.00	\$15,802.94
11/28	6480	12324374	I447.125.101/13744PUS	1311	\$220.00	\$15,582.94
11/28	6481	12324374	I447.125.101/13744PUS	1202	\$260.00	\$15,322.94
11/28	6482	12324374	I447.125.101/13744PUS	1201	\$660.00	\$14,662.94
11/28	6802	12324401	I434.214.101/IFT1309US	1011	\$330.00	\$14,332.94
11/28	6805	12324401	I434.214.101/IFT1309US	1202	\$208.00	\$14,124.94
11/28	6806	12324401	I434.214.101/IFT1309US	1201	\$220.00	\$13,904.94
11/28	6804	12324401	I434.214.101/IFT1309US	1311	\$220.00	\$13,684.94
11/28	6803	12324401	I434.214.101/IFT1309US	1111	\$540.00	\$13,144.94
11/28	7044	12324420	I446.225.101/I0870US	1011	\$330.00	\$12,814.94
11/28	7045	12324420	I446.225.101/I0870US	1111	\$540.00	\$12,274.94
11/28	7046	12324420	I446.225.101/I0870US	1311	\$220.00	\$12,054.94
11/28	7047	12324420	I446.225.101/I0870US	1202	\$208.00	\$11,846.94
11/28	7048	12324420	I446.225.101/I0870US	1201	\$220.00	\$11,626.94
11/28	10717	12324628	324870.01	1011	\$330.00	\$11,296.94
11/28	10718	12324628	324870.01	1111	\$540.00	\$10,756.94
11/28	10719	12324628	324870.01	1311	\$220.00	\$10,536.94
		START BALANCE	SUM OF CHARGES		SUM OF REPLENISH	END BALANCE